v3.0 (EN/E)

user **manual**
manual de usuario

RP5140

EN/E
It is important to read this instruction prior to using your new product for the first time.
Es importante leer este manual antes de usar por vez primera su equipo.

For your records

In the event that service should be required, you may need the model number and the serial number. In the space below, record the date and place of purchase and the serial number:
Model No.:
Date of Purchase:
Place of Purchase:
Serial No.:

FC RCA RP5140

Equipment tested for compliance as a complete unit

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la class B est conforme à la norme du NMB-003 du Canada.

Power Supply

- (battery power) 2 x "AAA"

ESD Remark: In case of misfunction due to electrostatic discharge just reset the product (disconnect and reconnect of the power source may be required) to resume normal operation.

THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

CAUTION
RISK OF ELECTRIC SHOCK DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

FCC information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Service information

This product should be serviced only by those specially trained in appropriate servicing techniques. For instructions on how to obtain service, refer to the warranty included in this user manual.

Maintenance

Clean the unit with a soft cloth, or a damp chamois leather. Never use solvents.

Precautions for the unit

- Do not use the unit immediately after transportation from a cold place to a warm place; condensation problem may be resulted.
- Avoid shock to the unit especially during recording. Recorded data can be damaged.
- Do not store the unit near fire, places with high temperature or places with direct sunlight.
- Do not operate or store unit in places with frequent static electricity or electrical noise (e.g. speaker, TV set).
- Clean the unit with a soft cloth or a damp chamois leather. Never use solvents.
- The unit must only be opened by qualified personnel.
- Do not expose this appliance to rain or moisture.

Important battery precautions

- Any battery may present a risk of fire, explosion, or chemical burn if abused. Do not try to charge a battery that is not intended to be recharged, do not incinerate, and do not puncture.
- Non-rechargeable batteries, such as alkaline batteries, may leak if left in your product for a long period of time. Remove the batteries from the product if you are not going to use it for a month or more.
- If your product uses more than one battery, do not mix types and make sure they are inserted correctly. Mixing types or inserting incorrectly may cause them to leak.
- Discard any leaky or deformed battery immediately. They may cause skin burns or other personal injury.
- Please help to protect the environment by recycling or disposing of batteries according to federal, state, and local regulations.

Before you begin

Unpacking your player

You should have the following:

- one voice recorder
- one USB cable
- one external microphone
- one carrying case
- one user manual
- one quick start guide
- 2 AAA batteries

Installing batteries

This player can be operated by 2 "AAA" batteries (included).

1. Slide the battery compartment door to open.
2. Insert the two supplied "AAA" batteries with polarities matching indications.
3. Replace the battery compartment door.

Refer to the battery level indicator on display for batteries level. Replace with new batteries when the indicator is empty.

Turn off the player first before replacing batteries. If power interruption exceeds 20 seconds, date and time have to be set again.

Auto power shut down

The player will be automatically turned off if left idle for three minutes.

Using earphones and external microphone

- When earphones are connected, sound output from speaker will be muted.
- When external microphone is connected, no record can be made from built-in microphone.

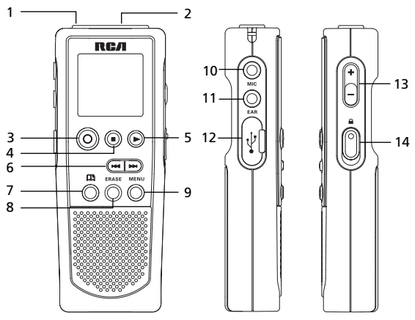
Player on/off

Press and hold ► to turn on the player. Press and hold ■ to turn off the player.

Keys lock

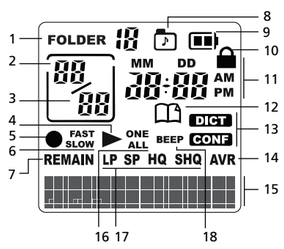
To avoid accidental key activation, slide the key lock selector toward the lock icon (🔒) to lock the keys. Reverse the step to unlock the keys.

General controls



1. Recording indicator
2. Built-in microphone
3. **O REC** – starts and pauses recording
4. ■ – stops playback or recording, turns off player
5. ► – turns on player, starts or pauses playback
6. ⏮ / ⏭ – skips / searches backward or forward, selects / browses in menu
7. 🕮 – creates bookmarks
8. **ERASE** – erases files
9. **MENU** – press once to access folders, press and hold to access the player menu for various settings
10. External microphone jack
11. External earphones jack
12. USB jack
13. **VOLUME +/–** – adjusts volume, selects / browses in the player menu, adjusts sensitivity during AVR recording
14. Key lock selector

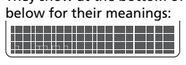
Display



1. Voice recording folder (1-6)
2. File selected
3. Total number of files in a folder
4. Playback in progress
5. Recording in progress
6. Playback speed
7. Total remain time for recording
8. Music folder
9. Battery level indicator
10. Key lock function activated
11. Time, date, record time
12. Bookmark
13. Recording conditions
14. Automatic voice recording activated
15. Area for display messages (refer to the next section)
16. Playback mode: play one or play all
17. Recording qualities
18. Key tone is activated

Display messages

They show at the bottom of the display during operation. Refer to the below for their meanings:



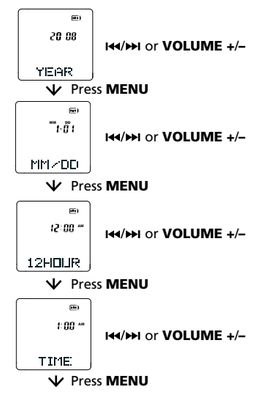
ALL	Select all (Introductory Playback & Erasing All Files)
APPEND	Appendix (Adding Appendix)
CUT-E	Cut End (Cutting)
CUT-S	Cut Start (Cutting)
DELETE	Delete (Erasing Selected File)
<M> FULL	Memory full
<B> FULL	Bookmark full
MM/DD	Month / day entry mode
12 HOUR	12 hour time display mode
24 HOUR	24 hour time display mode
TIME	Time entry mode
INSERT	Insertion (Inserting New Segments)
INTRO	Introduction (Introductory Playback)
OFF	Off (Automatic Voice Recording)
ON	On (Automatic Voice Recording)
SEN MID	Sensitivity Level (AVR)
TONE	Beeping sound on (Setting Beep Sound)
NO TONE	No beeping sound (Setting Beep Sound)
VOL 15	Volume (Setting Volume)
YEAR	Year (Setting Year)
LOCKED	Key locked
FORMAT	Format the memory
SPEED	Speed of playback
WAIT...	Unit is busy
001%	Formatting is in progress
PAUSE	Playback is paused
LOBATT	Battery level is low
DEL ALL	Delete all files in a folder
DEL 01	Delete the selected file (e.g. file 01)

Setting day and time

With day and time set, you can always read on the display the recording date and time of your recorded messages. Normal recording is still possible without setting. However, no correct recording date and time can be referred to your recorded messages.

Follow the steps below for setting day and time:

1. Press ► to turn on the player.
2. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.
3. Press **MENU** again repeatedly until *YEAR* shows.
   - If day and time have not been set previously, the player goes to step 3 automatically after turn on.
4. When *YEAR* shows, press ⏮/⏭ or **VOLUME +/–** to adjust the value (default year: 2008) and then press **MENU** to confirm.
5. After year is set, you will then be guided to set month, day, 12/24 hour display, hour and minute. Follow the operations in step 4 for settings.



⏮/⏭ or **VOLUME +/–**
Press **MENU**
⏮/⏭ or **VOLUME +/–**
Press **MENU**
⏮/⏭ or **VOLUME +/–**
Press **MENU**
⏮/⏭ or **VOLUME +/–**
Press **MENU**
Exit time setting mode

Basic operations

Select folder

1. Press **MENU** repeatedly to select a specific folder (1, 2, 3, 4, 5, 6 or 7) for browsing. Default is folder 1.
2. Press ■ to exit to stop mode in the desired folder.

- Folders 1-6 are for storing voice recordings. Folder 7 is for storing mp3 files.

Select file

To select a specific file for playback:

1. Select the folder you need.
2. Press ⏮ or ⏭ to select the file you want. If the file you want is in the current folder, you can press ⏮ or ⏭ to select it directly in both stop and play modes.

Normal playback

1. Select a folder and a file.
2. Press ► to start playback.
3. Press ► to pause playback, press again to resume.
4. Press **VOLUME +/–** to adjust listening volume.
5. Press and hold ⏮ or ⏭ to make quick search within a file.
6. Press ⏮ or ⏭ once to skip one file forward or backward.
7. Press ■ to stop playback.

- "ALL" is displayed if you are at the first file and press ⏮ or at the last file and press ⏭ . See *IntroScan* for more details.
- You can find the files transferred from the computer in the 7 folder. See "Connecting to computer" for details of file transfer.

Using MENU key

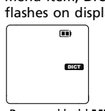
The **MENU** key has two functions:

Accessing folders
Press **MENU** repeatedly to select folders.

Folder 1 > 2 > 3 > 4 > 5 > 6 > 7
(Press **MENU** repeatedly)

Accessing player menu

1. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.



Press and hold **MENU** for about 2 seconds to access the player menu

2. Then press **MENU** again repeatedly to select the following menu items:

Record conditions (DICT/CONF)
↓
Record quality (LP/SP/HQ/SHQ)
↓
AVR (on/off)
↓
Speed (FAST/SLOW)
↓
Playback mode (one/all)
↓
Tone (on/off)
↓
Year
↓
Day (month/day)
↓
12/24 hour time
↓
Time (hour/minute)
↓
Exit player menu

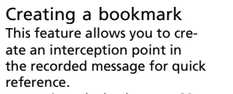
3. Press ⏮/⏭ or **VOLUME +/–** to make selections or adjust values.
4. Press ■ to confirm your selection and exit setting.

Bookmark

Creating a bookmark

This feature allows you to create an interception point in the recorded message for quick reference.

1. During playback, press 🕮 once to set a bookmark, the bookmark icon flashes on the display.
   - The month and date information is displayed, followed immediately by the counters for the bookmarks.



2. You can create multiple bookmarks until "<B> FULL" is displayed.

Skipping to a bookmark

You can skip to a bookmark anytime during playback.

1. During playback, press ⏭ to go to the bookmark (if available).
2. Press ⏮ or ⏭ to select different bookmarks of the file.

Deleting bookmarks

1. Press **MENU** repeatedly to select a folder (1-6).
2. Press ⏮ or ⏭ to select a file.
3. When playback is stopped, press and hold 🕮 for 2 seconds to delete ALL bookmarks in the file.

- You can create up to 10 bookmarks in a file. When the maximum limit is reached, "<B> FULL" will be shown.
- If there are bookmarks in the currently playing file, pressing ⏮ or ⏭ will go through the bookmarks first before skipping to the previous or next file.

Recording

Setting recording mode

You can select between two recording modes – manual recording and AVR (automatic voice recording).

Manual Recording

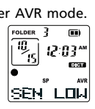
1. While playback is stopped, select a destination folder (1-6) by pressing **MENU** repeatedly.
2. Press **REC** to start recording. (recording time will be displayed once you press **REC**)
3. To pause recording, press **REC** once, press again to resume recording.
4. To stop recording, press ■ .

AVR (Automatic Voice Recording)

This feature allows the player to sense sound and to record only when you are speaking into the microphone. When dictation stops for about three seconds, recording will stop and then start again automatically when you resume dictation.

1. Press **MENU** repeatedly to select a destination folder (1-6).
2. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.
3. Press **MENU** again repeatedly until *AVR* flashes on display.
4. Press ⏮/⏭ or **VOLUME +/–** to select between AVR on and AVR off.

5. Press ■ to confirm your selection and exit setting.
6. Press **REC** to enter AVR mode.
7. During AVR recording, adjust the sensitivity of the microphone by pressing **VOLUME**, SEN with AVR sensitivity level will show on display (e.g. increase sensitivity level when recording source is far from the player or the recording environment is quiet).



8. Start dictation. Recording starts automatically.
9. Press ■ to end AVR recording.
   - Repeat step 2-3 and select AVR OFF for de-selection.

- During recording, the recording indicator lights. When in AVR standby mode or when recording is paused, the recording indicator flashes.
- You can record up to 99 files in one folder, not exceeding 594 files in total. When the maximum limit is reached, "<F> FULL" will be shown.
- The first syllable or two may be lost when you start recording because this 'sound' is used to turn on the AVR feature. It is a good practice to make some 'sounds' or say a short word to activate the AVR before you begin actual dictation.
- To view the remaining time and other recording information, press and hold ► during recording.

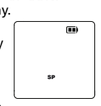
Setting recording quality

You can select among four recording qualities. Default is **HQ**.

Definition

- **LP (Long Play)** – allows about 280 hours recording.
- **SP (Standard Play)** – allows about 140 hours recording.
- **HQ (High Quality)** – allows about 70 hours recording.
- **SHQ (Super High Quality)** – allows about 35 hours recording.

1. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.
2. Press **MENU** again repeatedly until *LP*, *SP*, *HQ* or *SHQ* flashes on display.



3. Select among LP, SP, HQ and SHQ by pressing ⏮/⏭ or **VOLUME +/–**.
4. Press ■ to confirm your selection and exit setting.

Recording

Setting recording condition

You can select between two recording conditions. Default is DICT.

Definition

- **CONF (Conference)** – in a more open area and recording source is far from the player.
- **DICT (Dictation)** – in a more enclosed area and recording source is close to the player.

1. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.

2. Select recording condition by pressing ⏮/⏭ or **VOLUME +/–**.
3. Press ■ to confirm your selection and exit setting.

For conferences, to obtain optimum recording quality, place the recorder with the microphone freely exposed to the sound source as close as convenient. A built-in automatic recording level control will set the optimum record level during manual recording. Avoid recording near unwanted noise sources, such as air conditioners or fans.

Erasing files

Erasing selected file

To delete a file:

1. Press **MENU** repeatedly to select a folder (1-6 or 7).
2. Press ⏮ or ⏭ to select a file.
3. Press **ERASE** once and *DEL 01* (or the currently selected file number) will flash on the display.
4. Press and hold **ERASE** for three seconds to confirm deleting (or press ■ to cancel erasing file).

File numbers that come after erased one will be moved forward by one automatically.

Erasing all files in a folder

To delete all files in a specific folder:

1. Press **MENU** repeatedly to select a folder (1-6).
2. While playback is stopped, press ⏭ repeatedly until *ALL* appears on the display.
3. Press **ERASE** and *DEL ALL* will flash on the display.
4. Press and hold **ERASE** for about three seconds, all files in the selected folder will be erased completely (or press ■ to cancel erasing all files).

Advanced operations

IntroScan

This feature allows playback of the first three seconds of each file in a folder.

1. Press **MENU** repeatedly to select a folder (1-6).
2. Press ⏮ or ⏭ until *ALL* shows on display

3. Press ► to start introductory playback, *INTRO* shows on display.
4. Press ► to start playing current file. Press ■ to exit IntroScan sooner.

Play one/all

You can choose to play a specific file or all files in a folder.

1. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.
2. Press **MENU** again repeatedly until *ONE* or *ALL* flashes on display.
3. Press ⏮/⏭ or **VOLUME +/–** to select between ONE and ALL.
4. Press ■ to confirm your selection and exit setting.
   - If ONE is selected, the player will stop after the selected file is played. If ALL is selected, the player will stop after all files in a folder are played.

Tones

You can activate this feature so that beep sound can be heard whenever you press on any key except during playback and recording.

1. Press and hold **MENU** for about 2 seconds and then release the button. The first menu item, *DICT* or *CONF* flashes on display.
2. Press **MENU** again repeatedly until *BEEP* flashes on display.
3. Press ⏮/⏭ or **VOLUME +/–** to set beep sound ON/OFF.
4. Press ■ to confirm your selection and exit setting.

Speed

You can adjust the playback speed.

1. Press ► to start playback of a selected file.
2. During playback, press **MENU** once, *SPEED* shows on display.
3. Press ⏮/⏭ or **VOLUME +/–** to select between FAST, SLOW and no speed indication (normal speed).

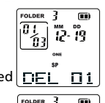
4. Press ► to confirm and start playback at the selected speed.

Format

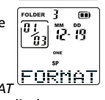
(Caution! All data inside the memory will be erased)
You can format the internal memory when needed. (e.g. compatability problem, etc.)

The procedures are as follows:

1. Turn on the player.
2. Press **ERASE**, *DEL 01* (or the currently selected file number) will flash on the display.



3. Press and hold **REC** for three seconds, *FORMAT* will flash on the display.



4. Press and hold **ERASE**, the completed percentage will show on the display, formatting is in progress.

- After the formatting is completed, the remain time of the selected memory will show on the display.

You may also format the player when connected to a PC (by right-clicking on the player's drive name or letter and select "Format" from the menu). Make sure you select FAT or FAT16 as the file system.

Editing

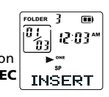
CAUTION

- The edit function does not operate when battery power is too low.
- Make sure play all files is not selected. Inserting new segments, adding appendix and cutting cannot be performed when play all files is selected.
- After editing a message, *WAIT* will be displayed. Do not power off the player until *WAIT* disappears. Otherwise, the memory which is rearranging could not be read or released until the player is formatted.

Insert

You can insert new segments into a file without erasing previously recorded content.

1. Press ► to start playback of a selected file.
2. Press ⏮ or ⏭ to scan to the point that you want to insert new segment.
3. Press **MENU** twice, *INSERT* will be shown on display. Press **REC** within three seconds to start recording new segment.



4. Press ■ to stop recording.

Append

You can add appendix (e.g. reminder, supplementary information) to the end of the file.

1. Press ► to start playback of a selected file.
2. Press **MENU** three times, *APPEND* shows on display. Press **REC** within three seconds to start recording appendix.

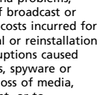
3. Press ■ to stop recording.
   - After the memory rearrangement completed, the player will go to playback stop mode.

Editing

Cut

You can erase unwanted parts from your recording.

1. Press ► to start playback of the file with the unwanted part.
2. Press **ERASE** to mark the start of the unwanted part, *CUT-S* shows on display.



3. Press **ERASE** to mark the end of the unwanted part, *CUT-E* shows on display.

4. Press **ERASE** again to confirm cutting (or press ■ to cancel)
   - *WAIT* will show on display.
   - When the memory rearrangement is completed, the player will continue the playback.

- Inserting new segments, adding appendix and cutting will only update the recorded time length, without changing recording time and date.
- All bookmarks will be deleted after inserting new segments, adding appendix or cutting is performed.

Connecting to computer

Computer system requirements

- PC with Windows Vista™ or Windows® XP (Service Pack 1 or higher) or Windows® 2000 (Service Pack 3 or higher)
- USB port 1.1 or 2.0
- Installed sound card

Connecting to computer

You can transfer files with your computer via USB connection.

1. Connect the USB cable provided to the player's USB jack and connect the other end to your computer's USB port.
2. "PCLINK" shows on the player's display. The player appears as a removable drive in your computer.

- Data transfer is possible even if no batteries are installed in the player.
- Do not disconnect the USB connection during files transfer.
- On some operating system, a message warning about "Removing a USB device without stopping it..." might appear, you can press **OK** to safely ignore it.

Transfer files via Windows Explorer (drag and drop)

Your player is associated with a drive letter. From Windows Explorer, highlight all the mp3 files (not folder) you want to transfer to your player and drag them to the folder named "MUSIC" in the drive. Your mp3 files can be found in this folder in the player once it is disconnected from the computer.

Using your player as a file storage device

The player can function as a detachable data storage device. You can take along your favorite pictures and documents wherever you go. Simply cut-and-paste or drag-and-drop files to or from it via USB connection, the player will appear as a removable drive in Windows

To avoid malfunction, do not change the names of the default folders in the player.

Disconnecting from computer

After you have copied files to or from the player, you can disconnect the player from the computer.

1. Click the icon from the System Tray and select "Unplug or Eject hardware". Select the drive corresponding to your player.

2. The "Stop a Hardware player" screen will appear. Select the player to be stopped again for confirmation and click *OK*.

Stop a Hardware device
Confirm devices to be stopped, Choose OK to continue.
Windows will attempt to stop the following devices. After the devices are stopped they may be removed safely.
USB Mass Storage Device
Generic volume - (G:)
RCA RP5130/RP5140_US USB Device
OK
Cancel

3. Now you can disconnect the player from the computer. If you want to go back to USB mode for file transfer at this stage, you need to unplug and connect the player to the PC again.

Troubleshooting tips

Player doesn't turn on

- Check that batteries are properly inserted and not exhausted.
- Make sure battery compartment door is properly closed.
- Make sure LOCK function is not activated.

Cannot record

- Make sure LOCK function is nots activated.
- Make sure memory is not full.
- You have recorded 99 files in one folder. Try record in a new folder.
- You may have formatted the player with incorrect file system (e.g. FAT32). Refer to section 'Format' and format the player again.

Incorrect recording date and time during playback

- You may have not set the date and time before recording. Refer to section 'Time Setting'.

No sound from speaker during playback

- Make sure volume is not set to 0.
- Headphones should not be connected.

Cannot edit

- Make sure LOCK function is not activated.

Cannot activate the player after pressing on keys

- Remove the batteries to reset the player.

Recordable time becomes shorter

- You may have set the recording quality to 'High Quality', refer to section 'Setting Recording Quality'.

Cannot perform playback

- Make sure you have selected folder with recorded messages.
- Make sure LOCK function is not activated.

Cannot erase recorded file(s)

- Make sure you follow each step under section 'Erasing Selected File' carefully.

Cannot stop recording when AVR ON

- If AVR ON sensitivity is set to HIGH, recording may not be stopped in noisy environment. Try setting the sensitivity to LOW.

Cannot keep the saved setting

- If the batteries are removed, saved settings may be removed.

Cannot play mp3 files in the MUSIC folder

- Make sure the mp3 files are not stored in a folder. They should be directly copied to the MUSIC folder.

Warranty information

12 Month Limited Warranty
Applies to RCA Audio/Video Products

- AUDIOVOX ELECTRONICS CORP. (the Company) warrants to the original retail purchaser of this product that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within 12 months from the date of original purchase, such defect(s) will be repaired or replaced with reconditioned product (at the Company's option) without charge for parts and repair labor.
- To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below.
- This Warranty does not extend to the elimination of externally generated static or noise, to correction of antenna problems, loss/interruptions of broadcast or internet service, to costs incurred for installation, removal or reinstallation of product, to corruptions caused by computer viruses, spyware or other malware, to loss of media, files, data or content, or to damage to tapes, discs, removable memory devices or cards, speakers, accessories, computers, computer peripherals, other media players, home networks or vehicle electrical systems.
- This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s). THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.
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- Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

How to make a warranty claim:

- If your product is capable of storing content (such as an mp3 player, digital voice recorder, etc), it is recommended to make periodic backup copies of content stored on the product. If applicable, before shipping a product, make a back up copy of content or data stored on the device. Also, it is advisable to remove any personal content which you would not want exposed to others. IT IS LIKELY THAT CONTENTS AND DATA ON THE DEVICE WILL BE LOST DURING SERVICE AND REFORMATTING. AUDIOVOX ACCEPTS NO LIABILITY FOR LOST CONTENT OR DATA, OR FOR THE SECURITY OF ANY PERSONAL CONTENT OR DATA ON THE RETURNED DEVICE. Product will be returned with factory default settings, and without any pre-loaded content which may have been installed in the originally purchased products. Consumer will be responsible for reloading data and content. Consumer will be responsible to restore any personal preference settings.
- Properly pack your unit. Include any remotes, memory cards, cables, etc. which were originally provided with the product. However DO NOT return any removable batteries, even if batteries were included with the original purchase. We recommend using the original carton and packing materials.
- Include evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:
  Audiovox Electronics Corp.
  Attn: Service Department.
  150 Marcus Blvd.
  Hauppauge N.Y. 11788
  1-800-645-4994
- Insure your shipment for loss or damage. Audiovox accepts no liability in case of damage or loss en route to Audiovox.
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- A new or refurbished unit will be shipped to you freight prepaid.

What we will do:
Provide you with a new, or at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

For Canada Customers, please ship to:
Audiovox Return Centre
c/o Genco
6685 Kennedy Road,
Unit#3, Door 16,
Mississauga, Ontario
L5T 3A5

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